

## **Haier Free Air Fryer Spring 2024 Promotion**

### **Main Campaign Terms and Conditions**

1. The Promoter is Haier Smart Home, 1st Floor 302 Bridgewater Place, Birchwood, Warrington, England, WA3 6XG (“Promoter”).
2. The Haier Free Air Fryer Summer 2024 Promotion is the promotion for a Free Air Fryer to purchasers on purchases of “eligible orders”.
3. The Haier Free Air Fryer HAF5P 001 (the “Gift”).
4. An Eligible Order is orders:
  - a. placed between 18<sup>th</sup> June 2024 00:01 and 30<sup>th</sup> August 2024 23:59; and
  - b. for the following appliances:
    - X Series 11 Washing Machine (31020198)
    - X Series 11 Tumble Dryer (31102846)
    - I-Pro Shine Series 7 Dishwasher (32002581)
    - I-Pro Shine Series 5 Dishwasher (32002596)
    - Cube 90 Series 7 Multi Door Fridge Freezer (34004989)
  - c. placed on [https://www.haier-europe.com/en\\_GB](https://www.haier-europe.com/en_GB) only.
5. The promotion is open to residents of England, Scotland and Wales.
6. Employees of the Promoter or their family members or persons connected with the Promoter shall not be permitted to claim a Gift.
7. Claimants must be aged 18 years or above.
8. How to Claim:
  - a. A voucher code for the Gift will be sent to the email address used to make the Eligible Order a minimum of 30 and no more than 40 days from the date of delivery.
  - b. The email will include a link to order the Gift.
  - c. Add the Gift to the basket and then enter the voucher code at checkout to redeem.
  - d. Voucher codes must be redeemed by 31<sup>st</sup> October 2024 23:59.
9. Orders which do not meet the criteria set out in these terms will not be an Eligible Order and will not entitled to the Gift.
10. If:
  - a. the Eligible Order is cancelled or the goods under such Eligible Order are returned within 30 days, no voucher code will be sent to the claimant;
  - b. the goods under the Eligible Order are returned before the Gift has been claimed by the claimant, the voucher code will no longer be valid and no Gift can be claimed; or
  - c. the goods purchased under the Eligible Order are otherwise returned to the Promoter after the Gift has been sent to the claimant, then the claimant must return the Gift in accordance with the Free Gift Return Policy Terms and Conditions below.
11. Provided an Eligible Order has been completed a claim can be made for more than one Haier Promotion.

12. Purchasers can contact the Promoter for assistance via email [support.ecommerce@haier-europe.com](mailto:support.ecommerce@haier-europe.com) You can expect to receive a response within 24 hours Monday – Friday.
13. The Promoter reserves the right to investigate and undertake all such action, as is reasonable, to protect itself against fraudulent or invalid claims including, without limitation, to require claimants to provide further verification as to proof of purchase. In addition, the Promoter reserves the right to reject those claims which are, in their opinion, fraudulent or invalid.
14. The Promoter shall have no responsibility to individuals in respect of any emails containing the voucher code not received.
15. The decision of the Promoter in all matters is final and binding and no correspondence shall be entered into.
16. By submitting a claim, claimants agree to be bound by these terms and conditions.
17. The Promoter reserves the right to cancel or amend the promotion and these Terms and Conditions.
18. No cash alternative to the prize will be offered. The Gift is not transferable. The Gift is subject to availability and we reserve the right to substitute the Gift with another of equivalent value without giving notice.
19. The Promotion is subject to the laws of England and Wales and the courts of England and Wales shall have exclusive jurisdiction.
20. The Promoter will process personal data provided by you in accordance with our Privacy Policy [https://www.haier-europe.com/en\\_GB/privacy-policy/](https://www.haier-europe.com/en_GB/privacy-policy/) which sets out full details of how the Promoter processes personal data and how you can exercise your rights as a data subject.
21. To the extent permitted by law, the Promoter is not responsible for: (i) any liability arising from a cancellation, or delay of, or change to, the Gift; or (ii) any act or default of any third party supplier; or (iii) any injury sustained as a result of the Gift, save to the extent of death or personal injury due to the negligence of the Promoter. Your statutory rights are not affected.
22. The Promoter's standard Terms of Conditions of sale must be read in conjunction with these Campaign Terms and Conditions.

### ***Free Gift Return Policy Terms and Conditions***

These Terms and Conditions govern the return policy for Gifts. Any other goods purchased will be subject to the standard Terms and Conditions of Sale available here [https://www.haier-europe.com/en\\_GB/condition-of-sales/](https://www.haier-europe.com/en_GB/condition-of-sales/)

#### **1. Eligibility for Return:**

- Only the main purchased product is eligible for a return in accordance with our standard return policy.

#### **2. Free Gift Return Policy:**

- Gifts are considered promotional items and have no monetary value.

- Customers returning the main purchased product are NOT eligible to receive any monetary compensation, refund, or store credit in lieu of the Gift.

- We do not accept returns or exchanges for Gifts, and they cannot be sold or redeemed for cash.

### 3. Discretionary Rights:

- The Promoter reserves the right to make exceptions to these Terms in special circumstances or at its discretion.

### 4. Contact Us:

- For any questions or concerns regarding these Terms or the return of products, please contact us via email [hoovercandy@wearepentagon.com](mailto:hoovercandy@wearepentagon.com).

By making a claim for the Gift, you acknowledge that you have read and agreed to these Terms and Conditions. The Promoter reserves the right to update or modify these Terms at any time without prior notice.