Haier Cooling £200 M&S Voucher Promotion_UK

Campaign Terms and Conditions:

1. The Haier Cooling M&S Promotion is the offer by the Promoter of a £200 M&S eGift Card (the "Gift") to

purchasers on purchases of "Eligible Appliances". Claims are valid for purchases made between 22nd February 2023 00:01 and 31st March 2023 23:59 and for which the Promoter has received a completed and valid claim before Midnight on 26th May 2023.

2. No other offers can be claimed in conjunction with the Haier Cooling M&S Promotion

3. The Haier Cooling M&S Promotion only applies to purchases of the following Haier appliances from:

3a. "Eligible appliances":

Model reference:

Model	MPN
HFW7819EWMP(UK)	34004967
HTF-540DP7(UK)	34004239
HTF-520IP7(UK)	34004240
HTF-610DSN7(UK)	34003694
HCR5919EHMB(UK)	34005047
HCR5919ENMB(UK)	34005053
HCR7918EIMP(UK)	34004989
HSR5918DIMP(UK)	34005223
HTF-610DM7	34003789
HTF-540DGG7	34003945

3b. Eligible retailers UK:

Curry's, AO, Amazon, Costco, Argos, TVG, JLP, BID, selected Independent retailers

4. Purchases of graded, seconds, replacements and imperfect products are excluded from the Promotion.

5. All appliances purchased on a trade or contract basis (i.e. non consumer purchases) are excluded from the Promotion.

6. The promotion is open to residents of the United Kingdom, Channel Islands, Isle of Man and Northern Ireland only.

7. The Promotion, which starts on 22nd February 2023 and runs until 31st March 2023, only applies to purchases made on or between these dates. Claims must be received by the Promoter before Midnight on 26th May 2023 and the Promoter will not accept any claims received subsequently.

8. The Promotion is offered via participating retailers only and only participating retailers will have the official advertising literature.

How to Claim:

- In order to claim the Gift, claimants must fully complete the online claim form (including model number and proof of purchase). The online claim form is available on <u>www.rewardsfromhaier.com/cooling23</u>
- Claims must be received by the Promoter before Midnight on 26th May 2023 and the Promoter will not accept any claims received subsequently.
- Purchasers must wait 14 days before making a claim from the date of purchase.
- Purchasers can contact MLP for assistance via the contact us form found <u>www.rewardsfromhaier.com/cooling23/contact-us</u>. Offices are open 9.00am – 5.30pm, Monday to Friday excluding Public and Bank Holidays.

9. Upon submitting the online claim form, claimants must allow up to 10 working days for the claim to be validated by the Promoter. You will be sent an email notification to confirm whether the claim has been accepted or rejected by the Promoter, and with next steps on when to receive your gift if your claim has been approved.

10. Claimants should allow up to 28 working days from the date of validation to receive their Gift. Gifts will be sent to the email address entered on the claim form.

11. Claims are posted at claimants' risk and proof of sending is not proof of receipt.

12. The Promoter reserves the right to investigate and undertake all such action, as is reasonable, to protect itself against fraudulent or invalid claims including, without limitation, to require claimants to provide further verification as to proof of purchase. In addition, the Promoter reserves the right to reject those claims which are, in their opinion, fraudulent or invalid.

13. Online claims will require an email address to be entered before submitting a claim.

14. All claim forms and copies of purchase order receipts, once received by the Promoter, will become its property and will not be returned to claimants therefore please ensure you keep a copy. The decision of the Promoter in all matters is final and binding and no correspondence shall be entered into.

15. By submitting a claim, claimants agree to be bound by these terms and conditions.

16. In the event the Gift becomes unavailable, a substitute of equal to or greater value will be issued.

17. The Promoter reserves the right to withdraw, extend or amend the terms of this promotion at any time due to circumstances beyond its control.

18. All correspondence should be sent to Haier Cooling M&S Promotion, The Cow Shed, Walnut Tree Farm, Lower Stretton, Cheshire WA4 4PG.

19. The Promotion is subject to the laws of England and Wales and the courts of England and Wales shall have nonexclusive jurisdiction.

20. The Promoter is Hoover LTD, 302 Bridgewater Place, Birchwood Park, Warrington, WA3 6XG.

21. This Promotion is carried out and facilitated by the Marketing Lounge Partnership on behalf of the Promoter.

22. The Data Controller and Data Processor (as defined in the General Data Protection Regulations ((EU) 2016/679)) is the Marketing Lounge Partnership of The Cow Shed, Walnut Tree Farm, Lower Stretton, Cheshire WA4 4PG.

Gift Terms and Conditions:

M&S eGift Card Terms and Conditions:

- Gift cards and e-gift cards can be redeemed at M&S stores in the United Kingdom, Eire and the Channel Islands (including Outlets but excluding BP stores) and online (subject to website terms and conditions). They may be exchanged for goods of a higher price than the face value of the card on payment of the difference.
- Gift cards and e-gift cards cannot be exchanged for cash or used to pay for M&S Bank services, products or outstanding card balances, made to measure shirts, Lunch to Go, or M&S Energy.
- Gift cards and e-gift cards, or a combination of, are restricted to a maximum of five that can be redeemed in any one transaction online.
- Gift cards and e-gift cards are valid for 24 months from the last transaction. After 24 months from the last transaction, any remaining balance will be cancelled. Balance enquiries can be obtained online or by calling 0333 014 8777 for the UK and Channel Islands (local rates apply) or 1890 719380 for Eire (mobile rates may vary).
- If any item purchased with a gift card or e-gift card is subsequently exchanged for an item of a lower price or refunded, any money owing will be added to the remaining balance on the card.
- If you do not spend the entire balance on the gift card / e-gift card, the remaining balance will be updated after each transaction. If spent in store, the remaining balance is shown on your printed till receipt.
- Gift cards and e-gift cards should be treated as cash. They are not cheque guarantee, credit or charge cards. M&S will not accept liability for lost, stolen or damaged cards.
- M&S reserves the right to amend the terms and conditions of gift cards and e-gift cards at any time and to take appropriate action, including the cancellation of the card, if, in its discretion, it deems such action necessary. This does not affect your legal rights.